



BROWARD CONSTITUTIONAL TAX COLLECTOR

Serving with Excellence

FOR IMMEDIATE RELEASE

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Beginning in August 2025, New Policy Will Reduce Wait Time for Driver Licenses

Beginning in August 2025, current motor vehicle services, and in 2026, driver license services, will be reserved for Broward County residents. That is, you must be a Broward County resident to receive these essential services supplemented by our local resources. This change will reduce wait time as well as appointment lead time at the Tax Collector's Office.

Ahead of the Tax Collector's Office taking on local driver license services, this policy will have an immediate and significant impact. The new requirement is expected to reduce total customer volume by about 25%, substantially reducing wait time and appointment lead time. Currently, about 97,000 customers at driver license locations are residents of other counties throughout the state.

"Based on the data, we are confident this change will lead to reduced wait time for driver license services, improving the public's experience," Broward County Tax Collector Abbey Ajayi said. "The Tax Collector's Office is committed to providing excellent service to the people of Broward County. By focusing local resources on Broward residents, we can improve service quality, shorten lines and better meet the needs of our community. We care about Broward residents, and it's our job to ensure we are using public resources with the upmost integrity."

The change comes as part of the Tax Collector's broader initiative to modernize and streamline driver license services ahead of taking on operations in the summer of 2026. Additional improvements, including technology and facilities, are underway. For more information regarding office services, visit BrowardTax.org.

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The Broward County Tax Collector's Office was established as an independent agency by the Florida Constitution in January 2025. Broward County's first and current Tax Collector is Abbey Ajayi. The office serves 2.1 million residents across Broward County with property tax, tangible property tax, business tax, vehicle and vessel registration and titles, disabled parking permits, and hunting and fishing licenses. Beginning in the summer of 2026, The Tax Collector's Office will also manage local driver license operations. Our mission is to provide services rooted in integrity, efficiency, and transparency in order to foster community trust through fair tax collection, strengthening public resources and supporting a prosperous future for all. For additional information, visit BrowardTax.org, or follow [@AbbeyAjayibctc](https://www.instagram.com/AbbeyAjayibctc) on Instagram.



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